

Reasons for using CAB

- ✓ Voluntary participation
 - ✓ Confidential
- ✓ Trained & competent mediators
- ✓ Impartial and neutral mediators
 - ✓ Faster process
 - ✓ Cost-effective
- ✓ Building unit and harmony in the Jamat

Contact your Regional Conciliation & Arbitration Board (RCAB)

British Columbia
604-438-4010 ext. 631

Prairies
403-215-6200 ext. 7321

Edmonton
780-461-2000 ext. 7

Ontario (including Ottawa)
416-751-4001 ext. 607

Quebec and Maritimes
514-738-8866 ext. 300



Visit us on the Web:
cabcanada.org



Conciliation and Arbitration Board (CAB)

What is CAB?

CAB was established by Hazar Imam in 1986. The tradition of dispute prevention and resolution dates back 1400 years from the time of the Prophet. CAB is rooted in tradition, grounded in the ethics of the faith and complies with the laws of the land. In Canada, there is a National Board (NCAB) and five Regional Boards (RCAB). All members of CAB are appointed by Hazar Imam.

Our objective is to provide dispute resolution services to the Jamat in the areas of commercial, business, matrimonial and family matters.

We also work with other Jamati Institutions to inculcate a culture of dispute prevention and conflict management in addressing quality of life issues that arise during and after the dispute resolution processes.

Why use CAB?

The services of CAB are provided free of charge. The parties themselves may incur additional costs such as those for obtaining legal or financial advice or for preparation of documents or financial statements.

What is mediation?

Mediation is a process in which a mediator assists disputing parties in reaching their own settlement. Mediators do not give advice; do not decide who is right or wrong; and do not take sides. The entire process is strictly confidential and voluntary. Parties to mediation are at liberty to withdraw from the process at any time. Mediation sessions are conducted within the laws of the land.

What does the mediator do?

The mediator is trained to be impartial and neutral. The mediator will manage the process to help the parties reach their own solution. Mawlana Hazar Imam requires CAB mediators to undergo extensive training. The mediator does not provide legal or financial advice.

Is CAB confidential?

Mediations are completely private and confidential. Parties coming to us, have to agree that all discussions during mediation will be kept confidential during the entire mediation process. The mediator is also bound by confidentiality and cannot disclose any information. All members of CAB take an oath of confidentiality and do not disclose any information about cases.

What we handle

- **Matrimonial cases, dealing with separation, support, property and custody and access.**
- **Commercial cases, including partnerships, loans, employer/employee, landlord/tenant**
- **Family cases, including wills and estates, elder issues, and powers of attorney**

What we don't handle

- **CAB does not provide marriage counselling or therapy sessions (please contact the 24hr Social Services hotline 1-888-722-5555 for more information on these services).**
- **CAB does not provide legal advice. Parties must obtain legal advice from their own lawyers.**
- **CAB does not deal with criminal matters.**
- **CAB cannot offer services if one party behaves in a threatening manner to anyone.**
- **CAB does not offer a forum for complaints against other Jamati or AKDN institutions.**
- **CAB does not deal with issues related to liability matters with public institutions or government institutions and agencies.**

How does the process work?

Any party can initiate mediation by contacting the RCAB Chair. The RCAB Chair will explain the process. The RCAB Chair will conduct an in-take assessment to ensure this is a case we can handle.

The RCAB Chair will contact the other party and see if the party will agree to voluntarily participate.

The RCAB Chair will appoint a mediator(s) who will meet with the parties. The parties will sign a mediation form and will be required to make full disclosure of information.

The mediator helps the parties come up with their own solution for their dispute. Either party is free to withdraw from our process at any time.

If a settlement is reached, the mediator will work with the parties to draft Minutes of Settlement. Parties will then be required to obtain Independent Legal Advice (ILA) prior to signing the Minutes of Settlement. Any agreement may be enforceable in court.

The mediator does not provide legal or financial advice.

We also obtain post-settlement feedback to see how parties are doing and whether they are complying with the terms of their agreement, as well as to continuously improve our service.

Types of **disputes**



Matrimonial



Family



Business



Estates

Our Impact

We handle approximately 150 to 200 cases per year. About 65-75% are matrimonial cases, about 20% are commercial cases and 5-15% are family cases.

Our success rate is between 70-80%.